

# GARAGE DOOR AND OPENER WARRANTY

NOTE: Please retain a copy of this document for your records.

To: Homeowner

- 1) Your Garage Door Sections have a ten year warranty against rust and corrosion (through the manufacturer).
- 2) Flipped/Thrown Cables are not a warranty item and will require a service charge to repair.
- 3) Photo-Eye/Sensor Alignments on the openers are not a warranty item and will require a service charge to repair. In most cases Garage Door Services can assist you over the telephone.
- 4) Warranty repairs are performed between the hours of 8:00am.to5:00pm. Monday through Friday. After hour or weekend warranty requests will be assessed the appropriate service charge.
- 5) Repairs or alterations performed on your garage door or opener by anyone other than GDS will void the warranty.
- 6) Openers installed on your garage door by anyone other than the garage door company that performed the original installation will void your door warranty.
- 7) Painting of any replacement garage door sections is the responsibility of the homeowner. \*Note: Please be advised this warranty applies to the original homeowner and is non-transferable.

*STANDARD GARAGE DOOR MAINTENANCE A garage door is an operating product subject to conditions of operations and environment. Consequent failure of the product will occur if the following conditions exist.*

1. Never close the door where an obstruction exists.
2. Never open the door too fast making the door open past the opening.
3. Never force the door while it is operating.
4. Never force the door to operate, if it does not operate smoothly.
5. Lubricate all rollers, hinges, springs, locks and end bearings. A silicone lubricant is recommended.
6. Lubrication should take place every 3 to 4 months.
7. Have spring tension adjusted by a Garage Door Services technician annually to keep door properly balanced.
8. Maintain a good coat of paint on the sections. Do not use excessive paint between door sections as this will cause popping and pulling of your door during operation.

A garage door can be a very dangerous product. Correct operating procedures and services must be maintained. Inspect your door and if any situation exists that you don't think is correct contact your builder or your garage door company. Safety cables are available for extension springs and are highly recommended for your safety. **It is specifically Not Recommended that you adjust your garage door yourself.** Only trained personnel are equipped to handle the hazards of a garage door. Bodily harm or death can occur if not done properly and with the correct tools. You or your builder has gone to considerable expense to provide the best product available and that it has been installed by trained personnel. Maintained, operated and serviced correctly, your door will provide you with safe and dependable years of service.

**STANDARD ELECTRIC OPENER MAINTENANCE** An electric garage door operator is designed to replace manual operation and control of a door. If a door cannot be easily opened by hand, an operator is not the solution to the problem. It is not a winch and should never be used as one. You need to have a **TRAINED PROFESSIONAL** adjust and service your door prior to and following the installation of an opener. Follow the specified operational, maintenance and testing procedures supplied by the company installing your garage door opener or call Garage Door Services Of Houston to do it for you. **BE CERTAIN THAT ALL MEANS OF CONTROLLING THE DOOR ARE KEPT INACCESSIBLE TO CHILDREN.** Electric door openers are equipped with safety beams (photo eyes/sensors) to prevent injury to small children and pets, not obstructions such as; vehicles, brooms, trash receptacles, tools, lumber, etc. Always be sure there are no obstructions in front of or near the sensors as this could cause extensive damage to your garage door.